



Real-time Customer Reports over the Internet exclusively from Enfinity®

A Powerful Customer Service

E-REPORTS is a brand new software capability from Solutions by Computer that allows rental businesses to provide their own customers with extensive, online account analysis capabilities drawn from Enfinity® system data. This e-enabled service satisfies customer expectations in today's 24/7 business environment.

End-rental customers can use the Internet at their convenience to log onto a special website and select from a range of pre-authorized E-REPORTS related to their account activity. The authorized range can vary by customer, and all reports are limited to data about the logged-in account.

E-REPORTS is a 100% real-time capability that does not rely on batch processing (periodic data updating).

The reports are created on demand, with unlimited, password-enabled access. Each E-REPORT is instantly presented to the customer's Internet browser as it is generated, where it can be viewed, printed and saved in PDF format.

Solutions also offers custom E-REPORTS design.

Expert at Rental

Because the data in Enfinity® is captured and organized in a rental-savvy manner, it can be extracted and analyzed more powerfully than with other analytical software of its type. In addition:

- ▶ The E-REPORTS website is a secure conduit for the process, protecting your company's mission critical business data from unwanted access
- ▶ Customers can view and print reports, and save them to their own system in PDF format
- ▶ You control the reports available to each customer (Inventory Out On Contract Report shown below)

enlighten		Inventory Out on Contract by Customer					The Rental Company 4401 Ironbound Road Springfield, MA 01103 413-737-0499	
		1/25/2007 8:33 AM						
The Rental Company								
Description/Serial Number/Alt ID	Use At	Qty	Contract Number	Out	Due	Comments		
A PLUS Workers								
Hose, Air, 3/8"x25'	ABC Job Site	1	9042	01/24/07	01/31/07			
Auger, 6"x36" Pengo, Ground Hog		1	9042	01/24/07	01/31/07			
Breaker Hammer 90 Lb. Air 72007		1	9042	01/24/07	01/31/07			
Metal Detector, Ace 250 GG8756		1	9042	01/24/07	01/31/07			
Compressor, 1.5HP Electric 20041435		1	9042	01/24/07	01/31/07			
Bull Float Handles, 6'	XYZ Job Site	2	9043	01/24/07	02/01/07			
Drill, Core 798C606030054		1	9043	01/24/07	02/01/07			
Compactor, Plate 13691		1	9043	01/24/07	02/01/07			
Compactor, Plate 13688		1	9043	01/24/07	02/01/07			
Dingo, Tiller 250000172		1	9043	01/24/07	02/01/07			
Dingo, Bucket 22520		1	9043	01/24/07	02/01/07			

E-REPORTS Technical Snapshot:

Uses Crystal Reports® and Acrobat® Writer technologies

Customer must have Acrobat® Reader (available free)

Uses Internet Explorer® and other major browsers



**solutions
by computer**

Solutions introduced Enfinity in 2005 as the new flagship system for rental, sales and service businesses. It is the second comprehensive management system brought to market by our company, and the third successful system created by our award-winning development team.

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